

26/27 November 2014  
Doubletree Dunblane Hydro

# PROVIDERS AS PARTNERS

Redefining relationships  
for an integrated world



A conference  
organised  
by CCPS –  
Coalition  
of Care and  
Support  
Providers in  
Scotland



Supported by the Joint  
Improvement Team:  
Creativity, Collaboration and  
Continuous Improvement

There is strong support across all sectors for a new approach to public services in Scotland, with an emphasis on collaboration and partnership as the key to better outcomes.

The clear message from successive initiatives – from Changing Lives in 2006, through the Christie Commission in 2011 and now, in 2014, the implementation of Self-directed Support – is one of co-production between commissioners, providers, the wider third sector and, crucially, the people we all work to support.

Yet despite this clear agenda for change, relationships between commissioning authorities and care & support providers continue to be characterised by a ‘buyer/supplier’ dynamic and a reliance on competitive tendering.

A challenging array of further initiatives is now in train, including health and social care integration, reform of community justice, GIRFEC, joint strategic commissioning and procurement reform. To what extent do these rely on redefining our relationships in order to improve outcomes for individuals and communities? How successfully are providers taking up the challenge of these new ways of working? What will be our role in the new public services landscape, post-referendum?

This conference will examine the range of reforms both planned and under way, considering them from the perspective of their potential to refresh and redefine relationships for third sector providers both with commissioners and with the people they support. The event will feature high-profile keynote speakers, in-depth breakout sessions and debates. The programme has been designed to include time for networking and informal discussion, as well as an evening social programme.






**DAY ONE**  
**Wednesday**  
**26 November**  
**2014**

See panel for full details of breakout sessions

- 09:00 Arrival, registration and coffee
- 09:45 Welcome from the Chair
- 10:00 **Mission critical: Reflections on the raison d'être of a third sector service provider**  
**Martin Cawley**, Chief Executive, Turning Point Scotland
- 10:15 **From providers to partners: what will it take?**  
Key messages from a process of enquiry with providers, commissioners and partners  
**Dr Henry Kippin**, Executive Director, Collaborate
- 11:00 **Coffee**
- 11.30 **'TABLE TALK'** – delegates explore some key themes from the presentations
- Reflections from critical friends including:
- **Sarah Davidson**, Director-General Communities, Scottish Government
  - **Dr Sally Witcher OBE**, Chief Executive, Inclusion Scotland
  - **Harry Stevenson**, President, Social Work Scotland
  - **Angela Leitch**, Chief Executive East Lothian Council and Vice Chair, SOLACE Scotland
- 12.45 **Lunch**
- 14:15 **Exploring opportunities**  
A series of breakout sessions themed around six key policy initiatives: how can they enable us to fulfil our purpose and redefine our relationships with key stakeholders?
- See panel for full details of breakout sessions
- 15:45 **When Harry met Sally...**  
Series of short films exploring different perceptions of the third sector and its key relationships; with **'TABLE TALK'**
- 16:30 **Close of Day 1 proceedings**
- 19:00 Drinks reception
- 19:30 Conference dinner
- 21:30 Late bar and entertainment  
Playing Politics – Scotland's specialist topical musical comedy cabaret, direct from the Edinburgh Fringe 2014



Sponsored by AV Department



Delegates can attend one session. Please indicate your preferences on the booking form, indicating your first and second choices.

**DAY ONE**  
**14:15**

### 1 Joint strategic commissioning

JSC provides an opportunity for a more collaborative approach to the planning and design of local services. It also presents challenges for the traditional purchaser/provider dynamic. This session will showcase two examples of joint strategic commissioning and examine the key factors for success including the role of changing relationships. Chaired by **Peter Macleod**, Co-Chair of the National Steering Group on JSC and Director of Social Work Renfrewshire Council, and involving CCPS members, statutory partners and the Joint Improvement Team (JIT).

### 2 Public social partnerships

PSP is the term used to describe new collaborative ways of designing and planning services. This session will look at the scope of PSPs, discuss two examples in the areas of criminal justice and children's services, identify the key elements of a 'good' PSP and the challenges to overcome. Chaired by **Martin Crewe**, Barnardo's Scotland, and involving CCPS members, local statutory partners and Scottish Government officials supporting PSPs.

### 3 Lessons from the early implementation of self-directed support

This session will examine the issues arising since the implementation of SDS in Scotland in April 2014, highlighting examples of good practice involving CCPS members and local statutory partners. Chaired by **Dee Fraser**, CCPS Providers & Personalisation Programme Manager, and including **Des McCart**, Joint Improvement Team National Co-ordinator – SDS & Commissioning, and other statutory partners.



**DAY ONE**  
**14:15**

#### **4 Alternative funding models**

Payment by results mechanisms, including social impact bonds (SIBs), continue to be regarded with scepticism in Scotland, yet there remains a keen interest in exploring new ways of funding quality services. This session will examine the scope of these and other initiatives, showcase and discuss the implications for providers. Chaired by **Dr Henry Kippin**, Executive Director, Collaborate and featuring **Ian Marr**, Chief Executive Aberdeen YMCA, **Fiona Duncan**, Deputy Chief Executive of Lloyds TSB Foundation for Scotland, and other non-statutory funded projects.

#### **5 Workforce engagement: Harnessing relationships at all levels**

The Scottish Government's response to the Christie Commission recognised the importance of a valued and supported workforce. This session will examine what progress has been made with this third 'pillar' of public service reform. Chaired by **Judith Midgley**, CCPS Workforce Associate, presenters will include: **Alan Baird**, Chief Social Work Advisor to the Scottish Government, **Edel Harris**, Chief Executive of Cornerstone, and **Dave Watson**, Head of Bargaining and Campaigns at Unison Scotland, discussing the engagement of the frontline voluntary sector workforce at the levels of national policy, local planning and joint strategic commissioning, and in practice in relation to improving outcomes for individuals in their communities.

#### **6 Organising the Third Sector to maximise impact locally**

This session will focus on the evolving role of Third Sector Interfaces (TSIs) in co-ordinating and facilitating the sector's participation in local strategic planning for integrated care and support. Chaired by **Calum Irving**, Chief Executive of Voluntary Action Scotland, contributors will include key figures from the National Third Sector GIRFEC project, the Community Planning Improvement Programme and other related initiatives; and from TSIs.



**DAY TWO**  
**Thursday**  
**27 November**  
**2014**

9:30 **Introductions from the CCPS Convener**

**Power, politics and public services: post-referendum reflections**

**Iain Macwhirter**, journalist and political broadcaster

10:00 **What next for Christie, public services and third sector care and support?**

**'TABLE TALK'** and panel discussion featuring:

- **Martyn Evans**, Chief Executive, Carnegie UK Trust
- **Robert Crawford CBE**, Chair of the Economic Development Association Scotland
- **Jo Armstrong**, Honorary Professor of Public Policy at Glasgow University and Chair of Enable
- **James Mitchell**, Member of Christie Commission and Co-Director of Academy of Government, Edinburgh University and What Works Scotland

11:00 **Coffee break**

11:30 **THE GREAT DEBATE**

Chaired by **Kirsten Hogg**, Camphill Scotland. Back by popular demand, a series of short-and-sharp debates on the wicked issues preoccupying the sector; for example:

- Prevention is too hard
- Improvement requires inspection
- Living Wage: Pay up providers!

12:15 **Up to us! Experimentation and small steps together = BIG BANG**

**Andrew van Doorn**, Deputy Chief Executive of HACT (Housing Associations Charitable Trust) on health and housing integration - breaking down barriers, innovation and promoting the best of the sector

12:45 Closing remarks  
CCPS Vice - Convener

13:00 **Lunch and depart**

# Who should attend?

The conference is designed for those working at a senior level to develop, plan and provide care and support for groups including: older people; adults with disabilities, mental health problems, addictions and other challenges; children and families; offenders and those at risk of offending; and family carers. The programme has been designed to be of interest to:

- Chief Executives and senior management of third sector service providers
- Directorate and senior level officials, and elected members, of local authorities, especially those with an interest in social work and social care, community services and housing
- Senior management and members of Health Boards, local health and care partnerships and related bodies
- Professional associations, representative bodies and umbrella groups
- Government directorates and regulatory bodies
- Service user and carer representative and advocacy organisations
- Academics, researchers and policy analysts.

A working knowledge of the social care and support policy environment, and the initiatives at play within it, will be assumed by the organisers and the speakers.

## Feedback from CCPS Conference 2012

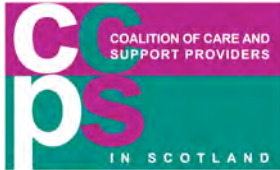
*“Stimulating, excellent, thought-provoking.”*

*“Thoroughly enjoyed both days. Varied, interesting, great atmosphere.”*

*“Range of perspectives and contributions - not a single unified voice. Stimulating and worthwhile.”*

*“Great speakers who challenged and inspired coupled with informative panel discussions: very relevant to current climate. Nice environment for discussion from across sectors.”*





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**26/27 November 2014**  
**Doubletree Dunblane Hydro**

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**ALL BOOKINGS AND ENQUIRIES TO CAROLINE SCOTT AT**

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CCPS is the national association of care and support providers in Scotland's third sector. It is a company limited by guarantee registered in Scotland [No. 279913] and a Scottish Charity registered with the Office of the Scottish Charity Regulator [No. SCO29199].

## Booking Details

### **Residential £295**

[includes dinner, social programme and an overnight stay on 26 November in single occupancy ensuite room]

### **Non-residential £225**

[without dinner, social programme or overnight stay]

### **Tuesday night supplement £95**

[bed and breakfast stay on 25 November]

Reduced rates apply to CCPS members: please contact the CCPS office for details

At the time of going to press, this programme was deemed correct.

The organisers reserve the right to make alterations to the timings and contributors featured in this programme if this results from changing circumstances.

