

The 10th Annual Care Conference for **WALES 2014**

9 October
CARDIFF CITY STADIUM

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9 October 2014

- 9.00 – 9.40 **Registration, Networking and Exhibition viewing**
- 9.40 – 9.50 **Chair's Introduction**
Mario Kreft, MBE, Chief Executive, Care Forum Wales
- 9.50 – 10.00 **Deputy Minister's Address**
Gwenda Thomas AM, Deputy Minister for Children & Social Services
- 10.00 – 10.40 **Older People's Commissioner Review into the quality of life and care of older people in residential care in Wales-Life is Worth Living**
Sarah Rochira, Older People's Commissioner for Wales
The Older People's Commissioner for Wales will be discussing her Review into the quality of life and care of older people living in care homes in Wales, concentrating on the findings of her Review and her requirements for action.
- 10.40 – 11.10 **Improving Your Profitability**
Avnish Goyal, Hallmark Care Homes
Mike Kemp, Colledge Fields Nursing Home
Create a great care business: Avnish and Mike will look at how maintaining standards and a 5-star product will achieve the highest quality of care that will raise the industry standard and really get people talking/referring.
- 11.10 – 11.40 **Coffee, Networking and Exhibition viewing**
- 11.40 – 12.10 **Improve the Value of your Business**
Howard Crackle, Head of Healthcare, Wales, Barclays
Rob Kinsman, Regional Director, Christie + Co
Howard and Rob take a look at how care homes are valued, key drivers that influence value and what steps you can take to enhance your care home's appeal to banks. With interest rates remaining at an all time low and a general shortage of bed supply in the Principality, there has never been a better time to grow your business. Maximising the value of your current assets is an integral part of any expansion plan.
- 12.10 – 12.40 **Care Home Design**
Michael Hodges, Director, Healthcare Consultancy, Christie + Co
Modern care home design continues to evolve, with an increasing number of new build schemes competing with older, converted stock. Michael reviews how care home design has advanced and provides some practical advice on how you can keep pace with the changing market when considering extending or renovating your care home.
- 12.40 – 1.40 **Lunch, Networking and Exhibition viewing**
- 1.40 – 2.10 **Safeguarding and Getting the Best Outcomes**
Andrea Giordano, Professional Advisor, Safeguarding Advisory Panel
Andrea Giordano will discuss how the safeguarding chapter of the Social Services and Wellbeing (Wales) Act 2014 relates to Care Homes. She will consider opportunities to strengthen safeguarding and improve outcomes through engagement.
- 2.10 – 2.40 **Compliance**
Sughra Nasir, Care Quality Consultant
Sughra will discuss ways of assuring quality and compliance and how your care home can lead and manage services beyond compliance. She will highlight some of the 'hot topics' surrounding compliance and the delivery of care.
- 2.40 – 3.20 **CSSIW-Matching the Brief**
David Francis, Assistant Chief Inspector, Care and Social Services Inspectorate Wales
David Francis will reflect on lessons from recent care home failures and what can be learnt from those services which are doing well. He will consider the opportunities in the White Paper on regulation and inspection for driving improvement from a regulator's perspective. Consideration will be given to the potential of service based registration, developing the role of the responsible individual, provider assurance and reporting and the quality judgment framework.
- 3.20pm **Tea and Close**

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Conference objectives

- The long term care sector in Wales is currently experiencing unprecedented change, creating a number of challenges to owners, operators and caring professionals.
- This conference will keep you up to date with legislation, training and inspection as well as giving time to focus on the future of your business.
- A variety of leading professionals involved in the long term care sector in Wales will provide their views.
- Their presentations will cover differing perspectives on the market with the overall focus being to look to the future.
- In an ever-changing environment the 2014 Conference will demonstrate there is a positive future and show how the next few years may look.
- The conference will give delegates the stimulus to review and share ideas on how to approach your business in the future and how you make the most of operating a care home in Wales.
- It will also provide an excellent opportunity to speak to fellow care professionals and a range of business professionals, to share and debate the issues currently facing us all.

The venue

The venue is the Redrow Suite at Cardiff City Stadium, Leckwith Road, Leckwith, Cardiff, CF11 8AZ.

Full travel, accommodation and invoicing information will be sent to the first-named delegate with the booking confirmation.

The organisers

Caring Times is published by Hawker Publications Ltd, which also specialises in organising conferences in the field of health and social care. In addition it publishes the Journal of Dementia Care, a range of NVQ training handbooks for care assistants and other relevant books, and the long-term care website www.careinfo.org

Care Forum Wales

Care Forum Wales is a not-for-profit organisation representing independent sector care providers on health and social policy and practice with the Welsh Assembly Government. CFW promotes education, training, high quality standards of life and care, information dissemination and exchange. It operates at local, regional and national levels across Wales and is the one body with an authoritative voice for Welsh independent sector care providers. Membership is open to individuals and Associations; contact www.careforumwales.org for further information or telephone 01978 315211.

The sponsors

Christie + Co

BUSINESS INTELLIGENCE

Christie + Co are the leading property advisors in the sale, acquisition and valuation of all categories of healthcare business. Our national coverage extends to 15 offices, including Cardiff, offering unrivalled local and national expertise to both private and corporate operators. Christie + Co broker over 60% of the individually transacted care homes each year.



HUGH JAMES

Hugh James is proud to be supporting the Annual Care Conference for Wales. Our market leading healthcare practice is committed to providing expert support and advice to professionals in the sector. Our specialist lawyers have vast experience advising on the buying, selling, management and regulation of care homes in Wales.



Hallmark Healthcare is a leading care provider with 23 care homes across England and Wales dedicated to caring for older people. Our registered nurses and trained carers are highly valued and take great pride in delivering award-winning standards of care in high quality surroundings.



Barclays was one of the first banks to introduce healthcare industry specialists and our Relationship Directors bring a wealth of industry knowledge to Healthcare businesses. Customer focus lies at the heart of our strategy, helping us to become the bank of choice for very many care providers, large and small. We work with our customers to ensure that we understand their business needs and the dynamics of the sector. This has been recognised through several awards in recent years including HealthInvestor Bank Lender of the Year in 2014, making it 5 times in the last 6 years.

Annual Care Conference for Wales 2014 Booking Form

To guarantee your place at this conference, please supply all the information requested: • Please supply delegate details – information will be sent to the first named person • Please give us the appropriate payment details – you must fill in one of the five payment options to secure your place Please supply full contact details and the address of the organisation or department paying for your conference places. **Please note that payment or a purchase order must be enclosed with your booking.**

1. DELEGATE DETAILS

Please list all delegates attending. Information will be sent to the first named delegate (Name 1). Please tick the box at the end of each email address if the named person would not like to receive information from Hawker Publications/Hawker Events by email

Name 1:

Position:

Company/organisation:

Address for delegate information:

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Postcode:

Tel:

Email:

Name 2:

Position:

Email :

Name 3:

Position:

Email :

Name 4:

Position:

Email :

2. PAYMENT

Cost: £140.00 plus VAT (£168.00). Special offer: buy two places, get one free. SPECIAL RATE FOR INDEPENDENT OPERATORS: £99 plus VAT (£118.80) per delegate (special offer still applies) 10% off Online Bookings at www.careinfo.org/wales
Please fill in the number of places and tick one method of payment.

NUMBER OF PLACES

I would like to book _____ conference place(s). Total amount: £____.____.

INVOICE

Hawker can invoice your organisation but only if you supply a purchase order number.

Purchase order number: _____

Please attach a copy of the order to this form.

CHEQUE

I would like to book _____ conference place(s). Total amount: £____.____.

Please note: All cheques should be made payable to HAWKER PUBLICATIONS LTD.

BACS

Barclays Bank. Sort code: 20-65-63. Account number: 60438324. Please give the name in section 3 below as a payment reference. Send confirmation of remittance to Shital Patel at the address at the bottom of the left-hand column of this form.

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3. INVOICING/PAYMENT ADDRESS

Please complete the section below giving the details of the person responsible for payment.

Name:

Position:

Company/organisation:

Address for invoice:

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Postcode:

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**CLOSING DATE FOR BOOKINGS:
Friday, 3 October 2013**

Send this form now to: Steven Knowles,
Hawker Publications, Culvert House,
Culvert Road, London SW11 5DH
Email: steven@hawkerpublications.com