Stephanie mckegney

33 John street 07749229545

Nairn [stephmckegney@hotmail.co.uk](mailto:stephmckegney@hotmail.co.uk)

IV12 5DR Age: 31

# Objective

My goal is to find a new job within the area I am trained and have the experience needed to do the job required of me successfully. I am focused and driven. I work well under pressure and have the skills to help others work well and strive to become over achievers in their role. I started from the bottom in house keeping and have worked my way up to housekeeping manager. Through hard work and dedication I got myself to where I am in a gorgeous 4 star hotel.

Sadly I had to leave my job to look after my sick grandmother. I am now in a position to go back to work.

# Experience

Crerar Hotels

Head of housekeeping

From 03/14 To 02/19

My key responsibilities were as follows,

* Supervised cleaning staff, closely monitored job performance and dealt with any issues if needed.
* Followed room cleaning procedures and health and safety guidelines.
* Hired, trained and maintained a staff of twenty employees
* Maintained excellent customer service on a daily basis with guests.
* Lead the housekeeping team through a complete renovation of the hotel.
* Lead housekeeping team through change in general manager with improved room turnover times and performance.
* Organised and placed orders for hotel supplies and linens.
* Created work schedules
* Always stayed within departments budget and worked hard to lower our costs.

Awards and Acknowledgements

First Aid at Work

Management at Work

Fire Marshall Training

COSH

**Education**

Highers:

English A

Maths B

Business Management B